In consideration of you paying the hire cost ('Charges'), The Royal Parks ('TRP', 'Hub Staff', 'us', 'we', 'our') make the summer sports pitches available to you strictly subject to these Terms and Conditions.

BOOKINGS & CANCELLATIONS

- Payment must be made in full immediately following invoicing and always prior to a booking;
- Cancellation of bookings must be confirmed to us in writing. If you cancel your booking at least 14 days notice of cancellation is required, otherwise all charges will be retained by us;
- Once written booking confirmation is received any alterations are subject to a £25 administration charge;
- 14 days notice is required to reschedule a booking;
- A maximum of 9 bookings will be permitted (only applies to cricket pitch bookings);
- If a block booking (more than 6 related bookings) is made, only weather cancellations made by The Royal Parks will be refundable. Any cancellations made by the customer following invoicing and payment are non-refundable;
- The Royal Parks reserve the right to cancel any booking and cannot undertake to give prior notice. If The Royal Parks deem the sports pitches unplayable a full refund will be granted;
- It is your responsibility to check your booking is going ahead during adverse weather. You are advised to telephone 0300 061 2324 after 9.00am on the day of your booking to confirm the pitch is useable.

USE OF THE PITCHES

- You and your team are permitted to access the pitch and changing rooms during the period of hire only;
- A maximum of 22 players are allowed on a cricket pitch at any one time. A maximum of 12 players are allowed on a touch rugby pitch at any one time. A maximum of 20 players are allowed on the softball / rounders pitch at any one time;
- No cricket spikes should be worn by any person using the non turf cricket pitches or cricket nets;
- Only spring-back or rubber based stumps should be used on the non turf cricket pitches or the cricket nets;
- A £20 returnable cash deposit is required to use The Hub’s hire equipment. All equipment is to be collected and returned to The Hub desk. Late (10 minutes or more) or no return of any of the hire equipment will forfeit the whole deposit;
- Instructions of The Hub staff should be followed at all times.

BEHAVIOUR

- The Royal Parks will not tolerate rude or abusive language or behaviour or the threat or use of violence towards its staff or other Park users. Any individuals and/or teams demonstrating the aforementioned behaviour will be excluded from using the Park’s facilities;
- All bookings are responsible for their spectators, whether team members or not. A booking with supporters who cause a disturbance pitch-side may be excluded from using the Park's facilities.

CONDITIONS FOR USE OF FACILITIES

a) You will indemnify The Royal Parks against all claims, proceedings, damages, costs, expenses and loss in respect of personal injury (including death) or loss of or damage to property arising from your use of the Park save insofar as such injury, loss or damage is reasonably attributable to The Royal Parks, its servants, agents or licensees;
b) It is your responsibility to ensure the pitch surface and any equipment (e.g. stumps, scoreboard etc) are of sufficient standard to be of no danger to any player and that any defects are reported to a member of Hub staff immediately. Although the pitches are checked at regular intervals damage may be caused within minutes of your arrival;
c) You are fully responsible for any and all items brought into The Hub and The Regent’s Park by you, your team, opponents and guests and The Royal Parks shall have no liability for such items or any such property and/or possessions belonging to you, your team, opponents or guests;
d) Any damage to The Royal Parks’ property is made good to The Royal Parks’ satisfaction;
e) Players must conform with Park Regulations. Attention is drawn to the regulation under which any person leaving paper or dropping of litter of any kind in the Park is liable to prosecution;
f) Bookings are responsible for all first aid provision throughout the entirety of your stay within The Royal Parks;
g) Failure to observe and comply with any or all of these Terms may result in the cancellation of current and/or future bookings.