

## THE HUB, THE REGENT'S PARK

### TERMS AND CONDITIONS FOR THE HIRE OF SUMMER SPORTS PITCHES 2025

In consideration of you paying the hire cost ('Charges'), The Royal Parks ('TRP', 'Hub Staff', 'us', 'we', 'our') make the summer sports pitches available to you strictly subject to these Terms and Conditions.

#### BOOKINGS & CANCELLATIONS

- Payment must be made in full immediately after invoicing;
- Payment to be made online by debit/credit card (**NO AMERICAN EXPRESS OR BANK TRANSFERS**) using the Worldpay link on the invoice;
- After invoicing each subsequent alteration is subject to a £25 administration charge;
- Bookings wishing to cancel or reschedule are required to give at least 30 days' written notice prior to the booking date to be eligible for a refund or reschedule otherwise all charges will be retained by us;
- Bookings are final following invoice payment. Partial refunds are not permitted (e.g. removal of equipment or changing rooms);
- When making a block booking (3 or more related bookings) only weather cancellations made by TRP will be refundable. Any cancellations made by the customer following payment are non-refundable;
- Bookings are non-transferable;
- The Royal Parks reserve the right to cancel any booking and cannot undertake to give prior notice. If The Royal Parks deem the sports pitches unplayable a full refund will be granted;
- It is your responsibility to check your booking is going ahead during adverse weather. You are advised to telephone 0300 061 2324 after 9.00am on the day of your booking to confirm the pitch is useable.

#### USE OF THE PITCHES

- You and your team are permitted to access the pitch during the period of hire only;
- A maximum of 22 players are allowed on a cricket pitch at any one time. A maximum of 12 players are allowed on a touch rugby pitch at any one time. A maximum of 20 players are allowed on the softball / rounders pitch at any one time;
- No tournaments or events are permitted without prior approval from TRP;
- No cricket spikes should be worn by any person using the non turf cricket pitches – NTPs - (with the exception of cricket pitches 3 and 4) or cricket nets;
- Only spring-back or rubber-based stumps should be used on the NTPs and cricket nets;
- A £20 returnable deposit is required to use The Hub's hire equipment. All hired equipment is to be collected and returned to The Hub desk. Late (15 minutes or more after booking time has ended), damaged or no return of any hire equipment will forfeit the deposit in full;
- Instructions of The Hub staff should be always followed.

#### BEHAVIOUR

- The Royal Parks will not tolerate rude or abusive language or behaviour or the threat or use of violence towards its staff or other Park users. Any individuals (team members and any associated individuals inc. spectators and opposition) demonstrating the aforementioned behaviour will be excluded from using the Park's facilities.

#### CONDITIONS FOR USE OF FACILITIES

- a) You will indemnify The Royal Parks against all claims, proceedings, damages, costs, expenses and loss in respect of personal injury (including death) or loss of or damage to property arising from your use of the Park save insofar as such injury, loss or damage is reasonably attributable to The Royal Parks, its servants, agents or licensees;
- b) It is your responsibility to ensure the pitch surface is of sufficient standard to be of no danger to any player and that any defects are reported to a member of Hub staff immediately. Although the pitches are checked at regular intervals damage may be caused minutes prior to your arrival;
- c) You are fully responsible for all items brought into The Hub and The Regent's Park by you, your team, opponents and guests and The Royal Parks shall have no liability for such items or any such property and/or possessions belonging to you, your team, opponents or guests;
- d) Any damage to The Royal Parks' property is made good to The Royal Parks' satisfaction;
- e) Players must conform with Park Regulations. Attention is drawn to the regulation under which any person dropping of litter of any kind in the Park is liable to prosecution;
- f) Bookings are responsible for all 1st aid provision throughout the entirety of your stay within The Royal Parks;
- g) Failure to observe and comply with any or all these Terms may result in the cancellation of current and/or future bookings.