

**THE HUB, THE REGENT'S PARK**  
**TERMS AND CONDITIONS FOR THE HIRE OF WINTER SPORTS PITCHES 2025/26**

In consideration of you paying the hire cost ('Charges'), The Royal Parks ('TRP', 'Hub Staff', 'us', 'we', 'our') make the sports pitches, changing rooms and hire equipment available to you strictly subject to these Terms and Conditions.

**BOOKINGS & CANCELLATIONS**

- Payment must be made in full immediately after invoicing;
- The only accepted method of payment is online via Worldpay (**AMERICAN EXPRESS AND BANK TRANSFERS ARE NOT ACCEPTED**) using the link provided on the invoice;
- After invoicing each subsequent amendment will be subject to a £25 administration charge;
- Bookings wishing to cancel or reschedule are required to give at least 30 days' written notice prior to the booking date to be eligible for a refund or reschedule otherwise all charges will be retained by us;
- Partial refunds are not permitted (e.g. removal of equipment hire or changing rooms);
- Only bookings of 3 or more separate dates will be accepted;
- The Royal Parks reserve the right to cancel any booking and cannot undertake to give prior notice. If The Royal Parks deem the sports pitches unplayable a full refund will be granted within 20 working days;
- It is your responsibility to check your booking is going ahead during adverse weather. You are advised to telephone 0300 061 2324 after 9.00am on the day of your booking to confirm the pitch is useable.

**USE OF THE PITCHES AND CHANGING ROOMS**

- You and your team are permitted to access the pitch during the period of hire only;
- A max. of 22 players are allowed on a football pitch at any one time. A max. of 30 players are allowed on a rugby pitch at any one time. A max. of 20 are allowed on the lacrosse pitch at any one time;
- Any bookings made for children under the age of 16 must be supervised by an adult at all times;
- No sports boots should be worn by any person using The Hub after using the sports pitches;
- A £20 returnable deposit is required to use The Hub's football goal nets and corner flags. Goal nets and corner flags are to be collected and returned to The Hub desk. Late (15 minutes after pitch booking time has expired) return of any hired equipment will forfeit the deposit in full.
- Changing room access is guaranteed 45m prior to kick-off;
- Instructions of The Hub staff should be followed at all times.

**BEHAVIOUR**

- The Royal Parks will not tolerate rude or abusive behaviour or language or the threat or use of violence towards its staff or other Park users. Any individuals demonstrating the aforementioned behaviour will be excluded from using the Park's facilities;
- Teams booking our facilities are responsible for the behaviour of their players, opponents, supporters and spectators. A team with players, opponents, supporters or spectators who do not adhere to Park Regulations or these booking terms and conditions may be excluded from using the Park's facilities.

**CONDITIONS FOR USE OF FACILITIES**

- You will indemnify The Royal Parks against all claims, proceedings, damages, costs, expenses and loss in respect of personal injury (including death) or loss of or damage to property arising from your use of the Park save insofar as such injury, loss or damage is reasonably attributable to The Royal Parks, its servants, agents or licensees;
- You are fully responsible for any and all items brought into The Hub and The Regent's Park by you, your team, opponents and guests and The Royal Parks shall have no liability for such items or any such property and/or possessions belonging to you, your team, opponents or guests;
- It is your responsibility to ensure the playing surface, posts and any equipment (e.g. goal nets) are of sufficient standard to be of no danger to any player and that any defects are reported to a member of The Hub staff immediately. Although the pitches are checked at regular intervals damage may be caused minutes prior to your arrival;
- Pitches must be used only for the sport nominated on the enquiry form and are not transferable;
- Sub-letting of any of our pitches without prior approval from TRP is not permitted;
- Any damage to The Royal Parks' property is made good to The Royal Parks' satisfaction;
- Players, opponents and spectators must conform with Park Regulations. Attention is drawn to the regulation under which any person dropping litter of any kind in the Park is liable to prosecution;
- **Bookings are responsible for all first aid provision throughout the entirety of your stay with us;**
- Failure to observe and comply with any or all of these terms and conditions may result in the cancellation of current and/or future bookings.